Testing Actuator:

Step 1: Test the actuator by connecting one actuator wire to battery positive and one wire to battery negative. Reverse polarity to operate actuator in opposite direction. First letter in serial number (refer to Step 2 for Serial Number information) indicates actuator voltage (A, C, S and L = 12vdc, B, D, SB and LB = 24vdc)

Step 2: If the actuator does not work when tested as instructed in Step 1, locate the stamped in serial number on the failed actuator. The serial number can be found on your actuator by looking to the right side below the Upper Bracket. It will contain two letters followed by two numbers and possibly two additional numbers.

![Serial Number Location](image)

Second Letter Two Numbers following the second letter

To determine if the actuator is within the warranty period
Review Domestic Warranty Replacement Program on Lectrotab.com Website under Technical Manuals

Note: 24 vdc Actuators SB and LB will have three letters in front of the first two numbers.

Step 3: Take a photo of the serial number on your failed actuator, the Lectrotab Control, and the Lectrotab tab & actuator on the boat.

Step 4: Email sales@lectrotab.com with Warranty Request in the Subject and the following information
Your Name
Your Phone Number
Boat Model
Brief description of the failure. What is happening or not happening with the part.
Include the three photographs in your email from Step 3

Step 5: Once we receive your email and photos, we will determine if the actuator is within the warranty period and contact you with instructions on how to proceed.