

## Lectrotab Domestic Warranty Replacement program

### **Step 1:**

To determine if an actuator/control is under the warranty period, please see the "Warranty Period" listed below. All Lectrotab parts have a serial number date code used to determine if the part is still within the warranty period.

#### Lectrotab Part

Trim Tab Actuators

#### Warranty Period (from date manufactured)

**7-Year warranty from date manufactured covering "material and workmanship" defects (actuators must be connected to Lectrotab brand tabs, control switch and single actuator per tab system).**

**3-year warranty from date manufactured covering "material and workmanship" defects for actuators installed with non-Lectrotab parts or dual actuator systems.**

**Marine Linear Actuators (Hatch Lift Actuators)** **2-year warranty from date manufactured covering "material and workmanship" defects.**

The actuator serial number is located on the right side of the upper cover (see photos below).

Second Letter = Month  
(A=Jan., B=Feb., skip letter I)

Two Numbers following the  
second letter = Year



Note: 24 vdc Actuators SB and LB will have three letters in front of the first two numbers.

#### Controls

#### **2-Year warranty from date manufactured covering "material and workmanship" defects.**

The control serial number is located on the back side of the control on a white label (see photo below for SLC type control).

First two numbers = week/month  
Second two numbers = year



### **Step 2:**

**Test the actuator** - To help rule out potential issues not related to the actuator itself, you will need to test the actuator by connecting one actuator wire to battery positive and one wire to battery negative. Reverse polarity to operate actuator in opposite direction. First letter in serial number indicates actuator voltage (A, C, S and L = 12vdc, B, D, SB and LB = 24vdc) (refer to Step 1 for Serial Number information).

**Test the control (SLC type ONLY)** - Confirm that +12VDC from ignition key switch is applied and wired to "Aux" terminal on back of switch. Swap the two wires for the port and the stbd actuators on the back of the switch to confirm that the problem is with the switch and not actually in one of the actuators. For more details, please see the wiring diagram: <http://lectrotab.com/products/one-touch-led-control.php>

### **Step 3:**

Take a photo of the serial number on your failed actuator/control and of the part. For Trim Tab parts a photo of the Lectrotab Control, the Lectrotab trim tabs, and Lectrotab actuator(s) on the boat is needed. Submit these photos with your completed Evaluation Request Form in Step 4.

### **Step 4:**

Complete the Warranty Evaluation Request Form with all information requested. Email the completed form and required photos from step 3 to [sales@lectrotab.com](mailto:sales@lectrotab.com) [Click HERE to download the Warranty Evaluation Request Form](#).

Once we receive your email with the completed form and photos, we will determine if the actuator/control is within the warranty period. If additional trouble shooting is required a technician will contact you. Otherwise, a Lectrotab customer support representative will contact you by email or phone.

Please note, all actuator warranty evaluations require the actuator to be completely torn down and cannot be reassembled and sent back.

If your part is within the warranty period and the failure is deemed to potentially be from a workmanship or material defect, you will be issued a "Return Authorization" number. The failed part will need to be shipped to us at your cost for the warranty evaluation by our technician to determine if the cause of failure is a workmanship or material defect.

If the part is deemed to be covered under warranty by our technician, a replacement part of exact or like model will be shipped to you ground freight, FOB Destination (continental USA) for domestic customers.

Failures due to normal wear and tear, excessive force, exposure to environment, misuse, abuse, neglect, negligence, incidental or consequential damages or failure to follow Lectrotab's written installation instructions are NOT covered by Lectrotab's Warranty Policy.

The warranty policy does NOT cover labor cost, hauling fees or any other associated fees pertaining to replacing failed parts.

Trim tab actuators and/or controls installed or used in applications other than trim tab systems are not covered by our warranty.

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