



Lectrotab Domestic Warranty Replacement Program

1. To determine if a Lectrotab part is covered under warranty, please see the “Warranty Period” listed below. All Lectrotab parts have a serial number date code used to determine if the part is still within the warranty period. The actuator serial number is located on the right side of the upper cover. An example for actuators would be “AL21” (L represents the month of November in alphabetical order (skip letter I) and 21 the year 2021). For “One-Touch” SLC-11 controls: The 4-digit serial number date code is on the back of the control (Ex: 1822, 18 represents the week and 22 is the year 2022). Other controls have a 4-digit serial number indicating month and year of manufacture (Ex: 0419 – April of 2019). Also, please review the Lectrotab Warranty Policy for actuators to determine if an actuator failure is covered under warranty.

Lectrotab Part

Warranty Period (from date manufactured)

Actuators

7-Year warranty covering “material and workmanship” defects (For warranty, actuators must be connected to Lectrotab brand tabs, control switch and single actuator per tab systems)
3 years from date manufactured for actuators installed with non-Lectrotab parts or dual actuator systems.

Control Switches

2 years from date manufactured

Tabs (T or TA)

5 years from date manufactured

2. Standard actuator failures due to material and workmanship defects may be replaced with an exact or like model by completing the [Warranty Request Form](#) on the lectrotab.com website. Attach the completed Warranty Request Form with photos of the Lectrotab control switch, tab plates and actuator and email to sales@lectrotab.com . A Lectrotab customer support representative or technician will contact you for additional trouble shooting, information or to issue a “Return Authorization” number to send the failed actuator back for warranty evaluation. If the returned actuator is deemed to be covered under warranty, a replacement actuator will be shipped to you ground freight, FOB Destination (continental USA) for domestic customers. All part returns **must** have a “Return Authorization” number.
3. Failures due to normal wear and tear, excessive force, exposure to environment, misuse, abuse, neglect, negligence, non-Lectrotab trim tab system installation, incidental or consequential damages or a failure to follow Lectrotab’s written installation instructions are NOT covered by this warranty policy.
4. The warranty policy does NOT cover labor cost, hauling fees or any other associated fees pertaining to replacing the failed part.
5. Actuators installed or used in applications other than trim tabs are not covered by our warranty.

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